



HC WCID 116 / Huntwick Recreation Facilities Newsletter

HC WCID 116
5135 Cobles Corner
Houston, TX 77069

March 2019
Volume 14, Issue 3

Water Conservation using Smart Meters and EyeOnWater®

In 2016, the District installed new “smart” water meters from Badger Meter throughout the District in an effort to promote water conservation and increase water billing transparency. As part of the District's ongoing efforts to improve services to its customers, you have direct and secure access to your water usage data. EyeOnWater® online and smartphone applications enables customers to have direct access to their water consumption data, allowing them to easily view, understand and manage their water usage online.

EyeOnWater® Online provides:

- Secure, cloud-based—ISO 27001 certified and SOC 2 examined for security, availability and confidentiality
- Hourly, daily, monthly, and yearly data charts
- Temperature and precipitation overlays
- Week-over-week consumption comparisons
- Configurable leak alerts by email or SMS text. **For instructions to setup alerts, visit <https://helpeyeonwater.com/2018/05/23/setting-alerts/>**

Help with Leaks

Source: <https://helpeyeonwater.com>

If EyeOnWater sent you a Leak Alert, there are a few things you can do before calling a plumber.

The first is to perform a simple test to verify that water is flowing when it shouldn't be.

1. Turn off all of your faucets both outside and inside the house, and make sure you are not running any appliances that use water (dishwashers, washing machines, ice makers, etc.).
2. Look at the dial on your water meter. If the numbers on its dial are moving or if the water meter has a leak indicator and it is spinning, you have a leak.

The next step is to locate the source and approximate location of the leak.

1. Visually inspect your home and property for obvious signs of a leak.
Inside—Dripping faucets, puddles near appliances that use water (refrigerators with ice makers, washing machines, hot water heaters, water softeners, etc.), wet spots on a ceiling or wall, etc.

- Web-based consumer portal, plus Android and iOS mobile apps

To access your personalized online portal, please visit:

www.eyeonwater.com/signup to register for an online account.

You will need:

- Service or Billing Zip/Postal code
- Your NEW ACCOUNT # from your 116 Water bill; which is located on top right hand corner of your water bill. This is a 5 digit number.
- Your e-mail address



Outside—Pools of standing water where there shouldn't be any water, unusually soft or soggy spots in the ground, patches of lawn that are deeper green than surrounding areas, etc.

2. Listen for leaks. Some leaks take place out of sight, for example, by flowing into drains, behind walls and underground. Carefully listen to your water pipes, appliances and even your toilet tank. If you hear a faint hissing sound, you may have found a leak. Keep in mind that you may have more than one leak, so be sure to inspect as many potential leak sources as you can.
3. Use your sense of smell. Leaks are a common cause of mold growth around the edges of bathtubs, under kitchen sinks, in walls and subflooring and other out-of-the-way places that make them difficult to see but easy to smell.

When it comes to narrowing down possible causes, EyeOnWater may be able help. For

example, both the web and smartphone app versions of EyeOnWater display the latest flow rate of currently active leaks. “Latest flow rate” means the amount of water loss per hour. Smaller water leak amounts of about 0.1 to 5 gallons (0.4 to 19 liters) per hour can usually be attributed to dripping indoor or outdoor faucets. Medium water leak amounts of between 5 and up to 20 gallons (19 to 75 liters) per hour could be a leaky toilet or a leaking connection between a water pipe and an appliance. Medium-sized water leaks could also be the result of a running faucet. Still larger leak amounts of 20 or more gallons (75 liters) per hour might indicate a problem with an irrigation system or aging, galvanized water pipes. Remember, these are merely possibilities intended to help you narrow down potential causes.

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NHCRWA Rate Increase

See page 2

HC WCID 116 / Huntwick Recreation Facilities

The updates regarding HRF Patron, Patron Group and additional services events and activities contained in this newsletter are being provided for informational and scheduling purposes only and are not being endorsed, promoted or recommended by the District.

Huntwick Tennis

Huntwick Tennis Leagues are open to all Patrons of the Huntwick Recreation Facilities. Women's teams are fielded in four local leagues, including Northwest, HLTA, and Jackrabbit, and compete with other area subdivisions each spring and fall. All levels play from beginner to expert are represented.

Men's teams compete in the North Suburban Tennis League, playing one night weekly each spring and fall. All levels of playing ability are represented in this fun and competitive league.

If you are a Full HRF Patron and would like to know more about joining a team, contact the following Captains:

- A-2 Jackrabbit Women: Ann Conrad 281-440-1159
- C3 Jackrabbit and C1 NWTL Women: Mary Anna Gannon 210-289-0446
- A-1 NWTL Women: Amie Bass 281-216-8245
- Monday Night Ladies Work League: Karla Griffith 832-338-7787
- Huntwick Men: Kai Bass 281-440-3097

Tennis After School

Hello Tennis Community!

Now is the perfect time to get your child involved with a community after school tennis program offered to HRF Patron's children. It's a great way to exercise year round and make new friends. Contact Coach Andre @ 832-642-4110 to get your child signed up today! Not a Patron? Join today, play today!



HRF Maintenance Updates

- Huntwick pool is currently in process of being re-plastered. New lane ropes will be installed. Work to be completed by end of February/early March depending on weather conditions.
- Additional spot lights are scheduled to be installed early March on Clubhouse tennis courts 3 and 4 to help alleviate dark spots during evening play.
- Pickleball lines will be added to Courts 3 and 4 in March. No plans to replace or install portable net for pickleball play. Pickleball players are to use existing tennis nets.
- Donut Lake tennis courts will be closed during the week of Spring Break from March 11-15 for resurfacing of courts 5 and 6. Courts 3 and 4 located by Clubhouse will be available for use during this week.

NHCRWA Rate Increase

The North Harris County Regional Water Authority (NHCRWA) will have a rate increase effective April 1, 2019. This fee on your water bill is a passthrough fee imposed by the NHCRWA on all water pumped from wells within its jurisdiction. The rates for surface water will increase from \$3.85/1,000 gallons to \$4.30/1,000 gallons. Please visit www.nhcrwa.org for more information.

First Friday Bridge

First Friday Bridge had 2 tables of fun bridge at the Huntwick Recreation Facility Clubhouse in February. The group will play again on March 1st at 7:00 pm at the Clubhouse. Hosts will be Lynn Berryman and Mary Quin.



Any HRF Patron is welcome to join the group as a regular or substitute player. Contact Harold and Ann Conrad at 281-440-1159 to be added to the calling list.

The results from February are:

First: Alan Saber
Second: Ann Conrad
Honors: Alan Saber
Deuce: Harold Conrad
Low: Hans Ohlson

Huntwick Women's Club

The Huntwick Women's Club will have a very interesting program at March 21st meeting: Tulips and Windmills—a Viking cruise through Belgium and the Netherlands. There will be a DVD presentation by Sue Mason and Deedee Fischer. Sue is the Chair of the Travelmania group of AAUW and has traveled extensively around the world. You won't want to miss this!!

Also, a reminder of the Women's Club tour on Tuesday, April 30th to the Museum of Fine Arts to see the exhibit of Vincent van Gogh: His Life in Art. The exhibit follows him through four key stages of his career (1853-1890) from early sketches to final paintings. The cost is \$17. Make your check payable to Huntwick Women's Club and give to Anna Embick at the meeting. Any questions, please call Anna at 713-823-6658.

The Women's Club welcomes all members of HRF to join them for the remaining excellent programs and the year end Luncheon at the Champions Golf Club. Dues for the rest of this year are now \$15.

Art After School

Art class for HRF Patrons' children are held at the Huntwick Recreation Facilities Clubhouse on Wednesdays at 4:30 pm. There will be light snacks, and all supplies will be available. Personal care will be given for special needs students. A small fee will cover art materials. Any questions? Please call Doreen at 281-586-9290.



ART CLASS

Donut Lake Parking

Due to Tennis League play and use of Athletic Field as well as Bark Park and playground facilities, it is strongly suggested to carpool for your event. **There is no parking on street in front of Donut Lake.** We sincerely appreciate everyone's cooperation in this matter.

March 2019

HC WCID 116 / Huntwick Recreation Facilities Schedule

SUN	MON	TUE	WED	THU	FRI	SAT
All events are at HRF Clubhouse, 5300 Coral Gables, unless noted otherwise. All events and hours are subject to change.	View HRF Schedule of Events online by visiting https://www.huntwickwater.com/recreation/events-schedule/				1 7:00pm First Friday Bridge – Clubhouse	2
3 8:00am Private Event - Clubhouse	4	5 5:00pm Private Event - Clubhouse	6 <i>Ash Wednesday</i> 4:30pm Patron Children's Art Class with Doreen – Clubhouse	7	8	9
10 <i>Daylight Saving Time Begins</i> 8:00am Private Event - Clubhouse 	11 3:00pm Water District Regular Board Meeting - Clubhouse	12	13 4:30pm Patron Children's Art Class with Doreen – Clubhouse	14 9:30am Private Event - Clubhouse 7:30pm HCA Board Meeting - Clubhouse	15	16
SPRING BREAK FOR CY-FAIR AND KLEIN ISD						
17 <i>St. Patrick's Day</i> 8:00am Private Event - Clubhouse 41st Annual FM 1960 St. Patrick's Parade 2-5 pm from Champion Forest Dr ending at Kuykendahl	18 7:00pm Private Event - Clubhouse	19 5:30pm Private Event - Clubhouse	20 <i>First Day of Spring</i> 4:30pm Patron Children's Art Class with Doreen – Clubhouse	21 9:30am Women's Club Regular Meeting - Clubhouse	22	23 6:00pm Movie in the Park @ Donut Lake Hosted by HCA ~ Open to all Huntwick Residents
24 8:00am Private Event - Clubhouse	25	26	27 4:30pm Patron Children's Art Class with Doreen – Clubhouse	28	29	30
31 8:00am Private Event - Clubhouse						

All participants of Patron Group Events must have and maintain HRF Patron status. To become an HRF Patron, please call 281-444-3404, ext. 4 or e-mail huntwickrec@comcast.net.

This calendar is intended to provide information regarding availability of the Huntwick Recreation Facilities on given dates and times and is not intended to endorse or promote events or activities by any HRF Patrons or Patron Groups.



District Contact Information

General Information: 832-413-5333

Customer service and billing: 281-807-9500 (TOPS)

Emergencies: 281-807-9500 (Karl Skarboszewski)

Huntwick Recreation Facility Information: 281-444-3404 ext. 4 (Jamie O'Boyle)

HC WCID 116 has an answering system to better serve the community. Emergency calls are routed to the on-call system to ensure a quick response.

HC WCID 116 Website:

www.huntwickwater.com

E-mail Addresses:

Customer Service/Billing/Water: customerservice@topswater.com

Board of Directors: huntwickwater@comcast.net

Recreation: huntwickrec@comcast.net

For Mail to HC WCID 116 Office:

HC WCID 116
5135 Cobles Corner
Houston, TX 77069

For Mail to Huntwick Recreation Facilities:

Huntwick Recreation Facilities
5300 Coral Gables Drive
Houston, TX 77069

The Huntwick Recreation Facilities (HRF) are owned and maintained by Harris County WCID No. 116 for the benefit of the community served by the District.

The Facilities are located at 5300 Coral Gables and 13715 Charwell Crossing. A clubhouse, six tennis courts, swimming pool, two playgrounds, athletic fields, and a bark park are located on the properties. The Athletic field, playgrounds and dog park are open to all residents of HC WCID 116 and all Patrons of the Recreation Facilities. House Patrons may rent the clubhouse and join All-Patron groups which use the clubhouse for parties, meetings, and other events. Full Patrons enjoy the same benefits as House Patrons, with the added benefit of use and rental of swimming and tennis facilities.

HC WCID 116 provides water and wastewater services for the Huntwick Forest and Huntwick Parc subdivisions. The service area also includes the Providence at Champions Apartments, the Oaks of Huntwick Townhomes, and commercial property on the north side of FM 1960 from Wunderlich Drive to the property just to the west of Champion Forest Drive.

Board of Directors

President	Les Griffith
Vice-President	Bob Warner
Secretary	Frank Sklenka
Treasurer/Asst. Sec.	Jeff Handojo
Assistant Treasurer	Cheston Cooper

Service Contractors

Operating Company TOPS

Regularly scheduled Board meetings are open to the public and held on the second Monday of the month at 3:00 pm at the HRF Clubhouse at 5300 Coral Gables, Houston, TX 77069.

Water Bill Payment Options

Automatic Payment Plan:

Have your bank account or credit card automatically debited each month.

Go to topswater.com for form, complete, and mail.

Convenience fee: \$1 for ACH (paid by District); 4% for credit card.

Online Payments:

Pay your account 24/7. Go to topswater.com/clients/hcwcid116/, select Customer Portal.

Use a check, Visa, MasterCard or Discover

Receive immediate receipt
Convenience Fee: 4%

USPS Mail/Drop Off:

Your monthly bill includes a window envelope for mailing check or money order directly to TOPS.

Payments may also be left in the water plant payment drop box at 5135 Cobles Corner or can be dropped off at Clubhouse HRF Office.

Help with Leaks continued from page 1

Common sources of leaks in a household include but are not limited to:

Water faucets—leaky faucets are typically caused by worn gaskets.

Water hoses—Rubber hoses can crack as they age. Continued exposure to the elements can damage garden hoses and the plastic tubing of drip irrigation systems. Washing machine hoses are another potential source of significant water loss and—on the rare occasion they burst—property damage.

Toilets—There are a number of ways that toilets can leak. For example, when the tank doesn't fill completely, water will run continuously. Sometimes jiggling the flush handle will correct the situation. Slow leaks sometimes develop between the tank and the bowl, between the water supply fitting to the toilet or when flappers are no longer seated correctly. A flapper is the device at the bottom of the tank that prevents water from flowing into the bowl until the toilet is flushed. If your toilet is leaking at its base, it could be because its bolts aren't fully tightened or because the seal between its base and floor has been damaged.

Broken irrigation lines and water pipes—Sprinkler and Irrigation system pipes can become damaged. Tree roots and debris can clog and break water pipes. Freezing weather followed by heat spells can burst or damage pipes above or below ground, causing significant water loss and property damage.

For these and other reasons, it is important to fix leaks as quickly as possible.

For more on fixing leaks, visit <https://www.epa.gov/watersense/fix-leak-week>